



DEPARTMENT OF THE ARMY
HEADQUARTERS, UNITED STATES ARMY CADET COMMAND
1ST CAVALRY REGIMENT ROAD
FORT KNOX, KENTUCKY 40121-5123

ATCC-IG (20)

SEP - 5 2024

MEMORANDUM FOR

Commanders, All Units Reporting Directly to this Headquarters
Directors and Chiefs, Primary and Special Staff Offices, HQ USACC

SUBJECT: Policy Memorandum 13 - The Rights of Soldiers to Present Complaints or Request Assistance from the Inspector General

1. References:

- a. AR 600-20, (Army Command Policy).
- b. AR 20-1, (Inspector General Activities and Procedures).

2. All Soldiers have the right to present complaints, grievances or requests for assistance to the Inspector General (IG). These complaints or grievances may include what Soldiers reasonably believe to be evidence of fraud, waste or abuse.

3. Before visiting the IG, you should consider whether your chain of command can address your concerns in a more prompt manner. However, you are not required to present your concerns to your chain of command before contacting the IG. You must obtain permission to be absent from your duties if you wish to visit the IG during duty hours. You are not required to tell anyone why you want to speak to an IG.

4. You may visit, call, write or email your local IG using the following contact information:

USACC and Fort Knox Office of the Inspector General
Humpick Hall, Building 1481
1270 Old Ironsides Avenue
Fort Knox, KY 40121
(502) 624-7747
usarmy.knox.usacc.mbx.hq-ss-ig@mail.mil

5. If you believe your local IG's response to your concerns is not fair, complete or in accordance with law or regulation—or you believe that contacting your local IG may jeopardize your interests—you may write to the TRADOC, Office of the Inspector General, 661 Sheppard Place, Fort Eustis, VA 23604-5708. You may also call the

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Department of the Inspector General (DAIG) or the IG, Department of Defense (DOD) Hotline. The telephone numbers are as follows:

DAIG Assistance Line: 1-800-752-9747 (toll free)

IG DOD Hotline: 1-800-424-9098 (toll free)

6. Department of the Army personnel are prohibited from taking any action that restricts them from filing a complaint, seeking assistance, cooperating with the IG or a member of Congress. These same individuals are prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the IG, a member of Congress, or any agency established to receive such complaints. However, if you lie or knowingly make false accusations to the IG, you will be subject to disciplinary action.

7. In accordance with AR 20-1, paragraph 1-12, the IG has a duty to protect confidentiality to the maximum extent possible. This requirement to protect confidentiality is true for all persons who ask the IG for help, make a complaint, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG.



MAURICE O. BARNETT
Brigadier General, USA
Commanding