



DEPARTMENT OF THE ARMY
HEADQUARTERS, UNITED STATES ARMY CADET COMMAND
1ST CAVALRY REGIMENT ROAD
FORT KNOX, KENTUCKY 40121-5123

ATCC-ZA

SEP - 5 2024

MEMORANDUM FOR

Commanders, All Units Reporting Directly to this Headquarters
Deputy Chiefs of General Staffs and Chiefs of Special Staff Offices, HQ USACC

SUBJECT: Policy Memorandum 01 – Commander's Open-Door Policy

1. Reference. Army Regulation 600-20, Army Command Policy, 24 Jul 20.
2. I am committed to addressing the concerns of all members of my command. This policy allows members of my command to present facts, concerns, and problems of a personal or professional nature, or other issues they have been unable to resolve through other channels.
3. Although I am strong advocate of using the chain of command and the supervisory chain to resolve issues arising in Cadet Command units and organizations, I am available to discuss any issue that requires my personal attention.
4. Any request to discuss an issue with me should be addressed to the Deputy Commanding General. The request should describe the nature of the issue, identify any previous efforts to resolve the issue, and why my personal attention is required. I may be precluded from meeting with you if your concern involves a matter related to an ongoing investigation or you are being afforded due process rights through another judicial or administrative process.
5. This policy may not apply to certain matters such as Equal Employment Opportunity issues, Army Regulation 15-6 investigations, reassignments, Inspector General inquiries, and civilian grading issues and grievances.
6. The proponent for this policy is the Staff Judge Advocate at 502-624-7414.

A handwritten signature in black ink, appearing to read "M. O. Barnett", with a long horizontal line extending to the right.

MAURICE O. BARNETT
Brigadier General, USA
Commanding